Whos On. Location

Security Overview

Customer data is one of the most valuable assets your company has which is why our top priority is delivering a high-performance solution with a focus on keeping our customers' data safe and their interactions secure.

WhosOnLocation understands that the confidentiality, integrity, and availability of our customers' information are vital to their business operations and our own success. We use a multi-layered approach to protect that key information, constantly monitoring and improving our application, systems, and processes to meet the growing demands and challenges of security.

WhosOnLocation is committed to helping protect the security of customer's information. We have implemented, maintained and followed appropriate technical and organizational measures to protect our customer's data against accidental, unauthorized or unlawful access. Ensuring your customer data is not disclosed, altered, lost, or deleted.

We combine enterprise-class security features with comprehensive audits of our applications, systems, and networks to ensure customer and business data is always protected. And our customers rest easy knowing their information is safe, their interactions are secure, and their businesses are protected.

bsi. ISO/IEC 27001 Information Security Management

GDPR READY — General Data Protection Regulation

TRUSTe CERTIFIED PRIVACY

ITAR — ITAR Registered International Traffic in Arms Regulations

CTPAT™ YOUR SUPPLY CHAIN'S STRONGEST LINK.

GMP CERTIFIED — GOOD MANUFACTURING PRACTICE

FDA — FDA FOOD SAFETY MODERNIZATION ACT

WhosOnLocation delivers value with our secure-by-design, cloud-native architecture built on Amazon Web Services (AWS). Security is part of everything we do:

Physical security

WhosOnLocation hosts service data in AWS data centers that have been certified as ISO 27001, PCI/DSS Service Provider Level 1, and/or SOC II compliant. AWS infrastructure services include back-up power, HVAC systems, and fire suppression equipment to help protect servers and ultimately your data. Leveraging AWS data centers in the United States, Europe, and Asia/Pacific.

Network security

Our global Security Team is on call 24/7 to respond to security alerts and events. Our network is protected through the use of key AWS security services, regular audits, and network intelligence technologies which monitor and/or block malicious traffic and network attacks. Our network security architecture consists of multiple security zones. More sensitive systems, like database servers, are protected in our most trusted zones. Other systems are housed in zones commensurate with their sensitivity, depending on function, information classification, and risk. Depending on the zone, additional security monitoring and access controls will apply. Network security scanning gives us deep insight for quick identification of out-of-compliance or potentially vulnerable systems.

Application security

WhosOnLocation maintains a robust application audit log, to include security events such as user logins or configuration changes. Additionally, WhosOnLocation follows secure credential storage best practices by storing passwords using the bcrypt (salted) hash function.

Availability and business continuity

WhosOnLocation maintains a publicly available system-status webpage that includes system availability details, scheduled maintenance, service incident history, and relevant security events. With emergency and contingency plans for the facilities in which WhosOnLocation information systems that process Customer Data are located. We have redundant storage and its procedures for recovering data are designed to attempt to reconstruct Customer Data in its original or last-replicated state from before the time it was lost or destroyed.

Data security

Communications between you and WhosOnLocation are encrypted via industry best-practices HTTPS and Transport Layer Security (TLS) over public networks. TLS is also supported for encryption of emails. This ensures that all traffic between you and WhosOnLocation is secure during transit. Unlike email-based communication, most of which flows unprotected over the Internet, your communication with WhosOnLocation is completely protected.