

Whos **On.** Location

Case Study



Tracking after hours staff
on-site, at the **Children's
Medical Research Institute**

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“WhosOnLocation is a very good visitor management option to consider when it comes to price, features, and time to implement. ”

- Darryn Capes-Davis, *Head of Operations, CMRI*

About

1 in 20 children worldwide is born with a birth defect or genetic disease. Children’s Medical Research Institute (CMRI) is dedicated to advancing the treatment and prevention of childhood diseases, so every child has the opportunity for a healthy start to life.

Today, CMRI is the site of world-leading research in areas such as cancer, neurobiology, embryology and gene therapy. CMRI is a founding member of the Westmead Research Hub, a major medical research precinct, uniting the efforts of local scientists to perform at a national and international level. The Institute employs more than a hundred full time scientists and educates dozens of PhD students (the ground-breaking scientists of the future) through its academic ties to the University of Sydney.

Challenges

The paper-based visitor management and badging system at the Children’s Medical Research Institute (CMRI) was creating too much paperwork. It was also taking too much of reception and facilities staff time to run, particularly when service providers were returning to the site. The CMRI also needed a safe and secure way for staff to sign-in to the premises after hours.

CMRI needed to:

- *Find a way to easily track employees who were on-site after hours*
- *Find a solution that didn’t involve expensive add-on licenses and hardware*
- *Replace their paper badge system for the large amount of visitors and contractors at the institutes locations*
- *Have dashboard visibility of who was on-site when and why*
- *Be compliant with current Health and Safety regulations.*

“Once I understood how the WOL dashboards worked I was sold. I don’t believe any other visitor management software has such a dashboard as a key in the box feature.”

- Darryn Capes-Davis, *Head of Operations, CMRI*

How WhosOnLocation helped

“I did a simple envelope calculation and the yearly productivity improvement versus investment was about 40 to 1.”

Using WhosOnLocation CMRI can now:

- Track employees coming and going after hours using a barcode on their security card, the WhosOnLocation kiosk, or on the web via a desktop or the WOL Mobile App
- Quickly sign visitors and service providers in and out through their WhosOnLocation Kiosks
- Keep track of returning visitors contractors details and entry rights
- Pre-register visitors before they arrive from within external calendars (Outlook and Gmail) using Calendar Integrations
- Have all of their people presence records in the cloud meaning their data is safer and more secure with a low cost of ownership
- Have an accurate and legible time, date and name stamp of anyone who’s been on-site with Reporting, and see who’s on-site at any time using Dashboard
- Ensure the people on-site can be accounted in an evacuation using WolEvac Evacuation Management
- Have fast access to a high level of technical support from the WhosOnLocation Customer Support team.

“Use is straightforward. We have staff sign-in on after hours only. For this they use the barcode on their security card, or the WOL website portal or WOL Mobile. All options are covered for them.”

“WhosOnLocation has a low cost of ownership. New features delivered in real time without any fork lift style upgrades.”

- Darryn Capes-Davis, *Head of Operations, CMRI*